

120 Bethany Drive  
McMurray, PA 15317

January 22, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

Re: Microsoft

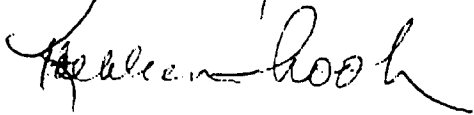
Dear Mr. Ashcroft:

As a concerned citizen of the United States, I am writing to let you know how I feel about the settlement between Microsoft and the Department of Justice. I support the settlement that has been reached in this case.

This settlement is long overdue, since the case has been an ongoing battle by the government for three years. It serves no useful purpose to continue with litigation against Microsoft. I believe that this case should not have been brought forth by the Justice Department in the first place. Any further pursuit of this matter will only be a vast waste of time, tax dollars, and human resources.

The settlement is both fair and reasonable for all of the parties involved. Microsoft is not getting off easy in this antitrust case. They have made many compromises in their business practices and with product development. Please accept this settlement on behalf of the American public.

Sincerely yours,



Kathleen Shook

cc: Senator Rick Santorum